

# Singapore's Policy Perspective

Technology-Driven Brand Protection & Business Operations

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# Smart Nation Initiative

- \* 2014: to build better, meaningful, and fulfilled lives for our people, enabled by technology
- \* Digital economy contribution to GDP
  - \* 2018: 13.8%
  - \* 2023: 17.7%
- \* 99% of government services completely online
- \* SingPass
- \* 99% residences connected to Internet
- \* 95% SMEs adopt digital technology, digital payment
- \* IMF AI Preparedness Index: SG = 8.0

# NAIS 2019

## \* Vision

- \* Global hub for AI solutions, including governance & management
- \* Use AI to generate economic gains and improve lives
- \* Understand AI, equipping workforce with necessary competencies
- \* Human-centric approach

## \* National projects

- \* Intelligent freight planning
- \* Municipal services
- \* Chronic disease prediction/management
- \* Adaptive learning/assessment
- \* Border clearance

## \* Strengthen enablers

- \* Partnership: research, industry, government
- \* AI talent
- \* Data architecture
- \* Trusted environment
- \* International collaboration

# NAIS 2.0 (2023)

## Vision

AI for the Public Good, for Singapore and the World

# Model AI Governance Framework

- \* 1<sup>st</sup> edition: 23 Jan 2019
- \* 2<sup>nd</sup> edition: 21 Jan 2020
- \* Compiles common AI ethical principles
- \* Inspired ASEAN Guide on AI Governance & Ethics 2024
- \* 2 high-level guiding principles
  - \* AI decision-making process should be explainable, transparent & fair
  - \* AI solutions should be human-centric (protect interests of human beings)

# Model AI Governance Framework

- \* 4 agnosticisms

- \* Algorithm
- \* Technology
- \* Sector
- \* Scale & business-model

- \* 4 broad areas

- \* Internal governance structures & measures
- \* Human involvement in AI-augmented decision-making
- \* Operations management
- \* Stakeholder interaction & communication

# Legal Sector: Supreme Court

- \* Registrar's Circular No 1/2024: Guide on the use of Gen AI Tools by Court User
- \* Use of Gen AI tool not prohibited
- \* No change to Court User's duty to comply with
  - \* Legislation
  - \* Rules
  - \* Codes of conduct
  - \* Practice directions
- \* Court User assumes full responsibility for output
  - \* Accuracy
  - \* Protect IP, confidential information
  - \* If requested, declare
    - \* Use of Gen AI tools
    - \* Court documents comply with Guide
    - \* By Affidavit
  - \* Non-compliance → costs, document disregarded, disciplinary action, take other action

# Legal Sector: Ministry of Law

- \* Output's intended use
  - \* Internal → Legal implications?
    - \* Yes → High risk → Human-in-the-loop
    - \* No → Low risk → Reviewed, reversed, corrected
      - \* Yes → Human-on-the-loop
      - \* No → Human-in-the-loop
  - \* External → Legal , reputational, financial consequences?
    - \* Yes → High risk → Human-in-the-loop
    - \* No → Medium risk → Reviewed, reversed, corrected
      - \* Yes → Human-on-the-loop
      - \* No → Human-in-the-loop

# [2025] SGHCR 33

- \* Application before Registrar to set aside default judgment
- \* P cited case in written submissions
- \* D unable to find case
- \* P filed amended submissions claiming citation error
- \* Court asked whether Gen AI tool used
- \* P admitted
  - \* Newly called junior lawyer used Gen AI
  - \* Dropped junior lawyer from case
  - \* Full responsibility
- \* Court ordered P to personally pay costs of \$800

# [2026] SGHC 49

- \* G engaged A to research & draft closing submissions
- \* 2 fictitious cases cited & flagged by other party
  - \* Case A: real case name & citation but not associated
  - \* Case B: fictitious case name & citation
- \* Bundle of authorities missing these 2 cases
- \* A said
  - \* Research done by uncontactable ex-paralegal
  - \* Not aware what Gen AI tool was used
  - \* Told staff not to use ChatGPT
- \* G & A reviewed submissions but admitted overlooked cases
- \* Court ordered each to personally pay cost of \$5,000 for their “sheer lack of diligence displayed”

Thank you!

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